



## Co-op Bank Wins two Awards from the ECCB

November 4, 2015 Basseterre, St. Kitts: Grenada Co-operative Bank Limited has received two awards from the ECCB. The Bank received the “Good Corporate Citizen Award for Customer Service” and the “Good Corporate Citizen Award in the area of Environmental Awareness”. The ECCB awards for commercial banks are presented annually to banks within the member states of the OECS that are adjudged to have substantially contributed to social advancement through community outreach programmes.



*Mr. Peter Antoine (r), Senior Programme & Research Officer, Co-op Bank, accepting awards from Mrs. Ionie Liburd-Willett, Permanent Secretary in the Ministry of Education, Government of St. Kitts and Nevis*

The Bank’s involvement in Customer Service covered several areas. These areas included the existence of our Customer Service Charter which was audited this year and the results published. The Charter outlines how we are to treat with customers each and every time they conduct business with us. Co-op Bank also executed campaigns affording Grenadians the opportunity to enhance their lives through reduced rates and special offers.



*In recognition of sterling commitment to Customer Service to the banking public of the ECCU*



*In recognition of outstanding contribution to Environmental Awareness In the ECCU*

Our Environment Awareness programme covered the replacement of forty road safety signs, which are placed before the pedestrian crossing at secondary schools and the installation of solar panels at our Head Office location.

In the past, Co-op Bank has won similar awards in the areas of the Preservation of the Environment (three times), Customer Service and Educational Development.

Co-op Bank is honoured to be recognized for its dedication to education and remains committed to the development of our communities.

*Welcome home!*