



# Grenada Co-operative Bank Limited

Established 1932

May 25, 2023

Dear Prospective Merchant,

Further to CIBC FirstCaribbean's notice of termination of your merchant services on **July 12, 2023**, we are delighted to invite you to transfer your merchant services business to Grenada Co-operative Bank Limited.

We are working closely with CIBC FirstCaribbean to ensure that your service is not interrupted. For your convenience, your merchant settlement account number will remain the same. Our support team will contact you to complete the merchant services application and agreement forms. We will also schedule the replacement of your point-of-sale terminals and provide your officers with the relevant training prior to **July 12, 2023**.

Our merchant services feature competitive discount rates and quick turnaround times for settlement. Further, our point-of-sale terminals accept Visa, MasterCard and American Express cards for customers' convenience. As a merchant, you will also benefit from the expertise of a team of well-trained support staff during business hours and after-hours support up to 11:00 p.m.

For additional information, please feel free to contact us at (473) 444-2667 (CO-OP), WhatsApp (473) 410-2273 (text messages only) or email us at [integrate@grenadaco-opbank.com](mailto:integrate@grenadaco-opbank.com).

We look forward to serving you.

Sincerely,

Larry Lawrence  
MANAGING DIRECTOR



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