



Getting Started With



01

Where can I log in?

You can access eBanking through:

- our mobile app
- via our website:
<https://www.grenadaco-opbank.com>
- directly into a web browser:
<https://secure.grenadaco-opbank.com>



Initial login

- Enter the **USER ID** and **temporary password** issued by the Bank.
- Immediately reset your password to an alphanumeric (letters and numbers) password between 7 and 12 characters long.



02

03

Security

- You will receive a five digit **security code** by text (SMS) and/or email. Enter this code when prompted.
- Select a **security question and answer** which will be used when you need to reset your password.



Terms & Conditions

Accept the Terms & Conditions on initial login to the platform.



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ENSURE YOU ARE LOGGED OUT OF eBANKING AFTER COMPLETING A TRANSACTION OR WHEN YOU WALK AWAY FROM YOUR COMPUTER OR MOBILE DEVICE.