### My Rewards

## User Guide

Version 3.1 December 2023



### Welcome to My Rewards





#### Get ready for 'OnlyforMi' and discover how to maximize the redemption of your rewards.

Elevate your loyalty experience and access a limitless world of redemption right at your fingertips.

Download the **My Rewards** app, available for iOS and Android.



### About My Rewards

When logging into **My Rewards**, you'll always find options to enjoy a great experience.



My **Rewards** 

**Note:** Swipe right to see the next information.



### How to activate your account in My Rewards?



Download the My Rewards app, available for iOS and Android.



Enter the email address you registered with your bank.





#### My **Rewards**

> 🐟 🕣

![](_page_3_Picture_9.jpeg)

### How to activate your account in My Rewards?

![](_page_4_Picture_1.jpeg)

Enter the details of the card associated with your bank.

Add the card associated

CVV

\$150 \$300 \$500

CVV

with your program

Name on card

VISA 🌒

Card number

**Expiration date** 

Default card

Automatic split payment (i)

MM / YY

\$0

Selena Saenz

![](_page_4_Picture_3.jpeg)

Discover our automatic combined payment option.

Add the card a with your prog	associated gram
Name on card	
Selena Saenz	
VISA 👥 🔤 discover	
Card number	
Expiration date	CVV
MM / YY	CVV
Default card	
Automatic spli	t payment
Select the amount	to split, and it

#### My Rewards

![](_page_4_Picture_7.jpeg)

Select the automatic combined payment amount you prefer.

### 9

Save your changes and enjoy your benefits.

	My Rewards
Add the card associated with your program	
Name on card	My wallet
Selena Saenz	
Card number	
VISA 4534 5678 9123 7509 0	35,302
12 / 24	
Default card	Shop now and redeem as you wish
Automatic split payment (i)	Search stores & categories
\$0 <b>\$150</b> \$300 \$500	
	Voyage Marketplace cryptMi
Save Card	

![](_page_4_Picture_12.jpeg)

### How to login in My Rewards app?

![](_page_5_Picture_1.jpeg)

Log in with the email address you registered with your bank.

· · · · · · · · · · · · · · · · · · ·	
For security reasons, can you confirm your email for me?	
ls your email user@mail.com?	
Yes, of course!	
No, I'd like to register now!	
Let me try a different email	
Yes, of course!	

#### My Rewards

![](_page_5_Picture_5.jpeg)

#### Enter your password.

![](_page_5_Picture_7.jpeg)

#### Start to enjoy your rewards

![](_page_5_Picture_9.jpeg)

My <b>Rew</b>	ards			
My wall	et			
		1:6		
		35,3	02	
		<b>₽</b>		
Shop now redeem as	and you wish			
Search store	es & categories		Q	
Voyage	ੇਨ Marketplace	cryptMi	¢ v	×
	<b>^</b>	7	Chat	

![](_page_5_Picture_11.jpeg)

### Login Reset password

![](_page_6_Picture_1.jpeg)

#### My Rewards

![](_page_6_Picture_3.jpeg)

#### Open the email, press the '**Create New Password**' button.

![](_page_6_Picture_5.jpeg)

![](_page_6_Picture_6.jpeg)

Create your new password and confirm it.

![](_page_6_Picture_8.jpeg)

![](_page_6_Picture_9.jpeg)

#### Try again and enter your new password.

![](_page_6_Picture_11.jpeg)

![](_page_6_Picture_12.jpeg)

### My Rewards - Main screen

![](_page_7_Picture_1.jpeg)

![](_page_7_Picture_3.jpeg)

### My Rewards

## Ny Account

Once your account is activated, you can complete your profile, change your password, and edit your personal information. Additionally, discover all the benefits and access to your digital travel coverage certificate.

![](_page_8_Picture_3.jpeg)

![](_page_8_Picture_4.jpeg)

### My Account - My Profile

![](_page_9_Figure_1.jpeg)

![](_page_9_Picture_3.jpeg)

### My Account - Change password

![](_page_10_Figure_1.jpeg)

#### My **Rewards**

![](_page_10_Picture_3.jpeg)

![](_page_10_Picture_5.jpeg)

password.

![](_page_10_Picture_6.jpeg)

#### Enter and confirm your new password.

![](_page_10_Picture_8.jpeg)

![](_page_10_Picture_9.jpeg)

![](_page_10_Picture_10.jpeg)

### My Account - Benefits

Discover all the available benefits. Access your digital certificate and familiarize yourself with the Terms and Conditions of your benefits. Additionally, you can enhance your current coverage with the 'more benefits' option.

![](_page_11_Figure_2.jpeg)

![](_page_11_Picture_6.jpeg)

### My Account - Discover more benefits

Enhance your basic coverage with plans that suit your needs.

![](_page_12_Figure_2.jpeg)

![](_page_12_Picture_5.jpeg)

![](_page_12_Picture_6.jpeg)

![](_page_12_Picture_7.jpeg)

### My Rewards

## My wallet

![](_page_13_Picture_2.jpeg)

Manage **loyalty programs** from different accounts in the **Miles digital wallet**.

![](_page_13_Picture_4.jpeg)

Set up your **payment preferences**.

![](_page_13_Picture_6.jpeg)

Check your balance, purchase miles, and much more.

![](_page_13_Picture_8.jpeg)

### My wallet - Program Preferences

![](_page_14_Picture_1.jpeg)

On the main screen, tap the icon for "**My Program Preferences**".

![](_page_14_Picture_3.jpeg)

Find your available miles balance and each loyalty program you transferred.

![](_page_14_Picture_5.jpeg)

![](_page_14_Picture_6.jpeg)

#### My Rewards

![](_page_14_Picture_8.jpeg)

Drag each loyalty program and organize them in the redemption order you desire.

![](_page_14_Picture_10.jpeg)

Save the changes and enjoy your miles.

![](_page_14_Picture_12.jpeg)

![](_page_14_Picture_13.jpeg)

![](_page_14_Picture_14.jpeg)

## Manage My Wallet

Set up your payment preferences to redeem your rewards without limits.

- Add additional cards.
- Choose the maximum amount you want to cover with your card if your miles are not sufficient.
- Combine two cards to complete your payment in a single transaction.

![](_page_15_Picture_6.jpeg)

![](_page_15_Picture_7.jpeg)

### My Wallet - Add Card

![](_page_16_Picture_1.jpeg)

On the main screen, tap the icon for "**My Payment Preferences**".

![](_page_16_Picture_3.jpeg)

sign.

![](_page_16_Figure_5.jpeg)

Enter the details as they appear on your card.

![](_page_16_Picture_7.jpeg)

![](_page_16_Picture_8.jpeg)

![](_page_16_Picture_9.jpeg)

#### My Rewards

#### To mark a card as a favorite, activate the switch to select the default card.

#### Set up your payment preference for combined payments: Choose the desired amount for the combined payment, and the value will be

charged to your preferred card.

#### Add more cards:

You can add as many as you want. Set up your preferences and redeem without limits.

My Rewards
Add new debit or credit card
Name on card
Selena Saenz
VISA 🐏 📰 Discever 🄐 🕬 💷 Cards
VISA 4534 5678 9123 8854 O
Expiration date CVV
12 / 26 Default card Automatic split payment (i)
\$0 \$150 <b>\$300</b> \$500
Save Card

![](_page_16_Picture_16.jpeg)

	My <b>Rewards</b>
	My payment preferences
	Drag and drop the cards in the order you'd like them to be used
	<b>VISA VISA</b> **** 8854
	American Express
	Master ***** 2323
	Drag the card here Combine cards
	Add new card
	Save
ก	Back to menu
	ক ন

![](_page_16_Picture_18.jpeg)

6

![](_page_16_Picture_21.jpeg)

![](_page_16_Picture_22.jpeg)

### My Wallet - Remove Card

![](_page_17_Picture_1.jpeg)

On the main screen, tap the icon for 'My Payment Preferences'.

![](_page_17_Picture_3.jpeg)

Click on the three dots icon.

![](_page_17_Picture_6.jpeg)

![](_page_17_Picture_7.jpeg)

![](_page_17_Picture_9.jpeg)

![](_page_17_Picture_10.jpeg)

### My Wallet - Combine Cards

![](_page_18_Figure_1.jpeg)

![](_page_18_Picture_3.jpeg)

### My Wallet - Buy Miles

If your miles are not enough, you can always purchase additional miles. Just choose the exact amount you need, and you're all set.

Combine two cards to complete your payment in a single transaction.

![](_page_19_Figure_3.jpeg)

Select the value of the miles you want to purchase and confirm to proceed with the payment.

![](_page_19_Figure_5.jpeg)

#### My Rewards

![](_page_19_Picture_7.jpeg)

![](_page_19_Picture_8.jpeg)

Confirm or modify your payment.

![](_page_19_Picture_10.jpeg)

When modifying your payment, you can select a new card.

![](_page_19_Picture_12.jpeg)

![](_page_19_Picture_13.jpeg)

![](_page_19_Picture_14.jpeg)

### My Wallet - My Balance

main screen.

You can check your miles balance on the main screen.

Press the 'My Balance' option.

![](_page_20_Picture_4.jpeg)

![](_page_20_Figure_5.jpeg)

**Discover the** earned miles

![](_page_20_Figure_8.jpeg)

![](_page_20_Picture_9.jpeg)

### My Wallet - Transactions

![](_page_21_Picture_1.jpeg)

#### Press the 'Transactions' option.

![](_page_21_Picture_3.jpeg)

7

7

#### My **Rewards**

![](_page_21_Figure_6.jpeg)

![](_page_21_Picture_7.jpeg)

View the details of each transaction.

![](_page_21_Picture_9.jpeg)

![](_page_21_Picture_10.jpeg)

### My Rewards

## Miles Digital Card

![](_page_22_Picture_2.jpeg)

My <b>Rewa</b> r	ds	My Rewards My profile
		My wallet
		Benefits
My	wallet	Back to menu
		End session តា
	35,302 The second seco	4111 1111 1111 1111 Expiration date CVV 08/2026 751 VISA
	Search stores & categories	
	Image	

My **Rewards** 

### Miles Digital Card

The **Miles Digital Card** empowers you to use your rewards anywhere. Redeem your miles at over **100 million merchants worldwide**.

Use your miles online or at stores near you and make contactless payments. Just add your **Miles Digital Card** to your favorite digital wallet, and you're all set!

![](_page_23_Picture_5.jpeg)

### Access your Miles Digital Card

![](_page_24_Picture_1.jpeg)

**Option 1:** On the main screen, press the **'My Wallet'** icon.

**Option 2:** Press the 'My Account' icon, and then select the **'My Wallet'** option. For your security, enter your password.

![](_page_24_Picture_5.jpeg)

![](_page_24_Picture_6.jpeg)

![](_page_24_Figure_7.jpeg)

#### My Rewards

![](_page_24_Picture_9.jpeg)

![](_page_24_Picture_10.jpeg)

Access the card number, expiration date, and CVV.

![](_page_24_Figure_12.jpeg)

To copy the number of your **Miles Digital Card**, tap on the card number

and copy it.

![](_page_24_Picture_15.jpeg)

![](_page_24_Picture_16.jpeg)

![](_page_24_Picture_17.jpeg)

### Shop online

Redeem your miles at all your **favorite online stores**. When paying, just copy the information from your **Miles Digital Card** in **My Rewards** and paste it into the store's payment section.

![](_page_25_Picture_2.jpeg)

![](_page_25_Picture_3.jpeg)

### Shop in-stores

#### Use your miles, not your money.

When shopping, enjoy paying easily and quickly using the contactless payment option.

![](_page_25_Picture_7.jpeg)

![](_page_25_Picture_8.jpeg)

### How to add my Miles Digital Card to Apple Pay?

To obtain the details of your **Miles Digital Card** and register them in the digital wallet of your iPhone, iPad, Apple Watch, or Mac, follow these simple steps:

- On your Miles Digital Card, press and hold the card number until you see the option to copy.
  - Open your **Apple Pay** digital wallet, click on **+**.
- Select the "Credit or Debit Card" option and then click Continue.
- Choose "Enter Card Details Manually" and paste the information from your Miles Digital Card (card number, expiration date, and verification code).
- Review if the card information is correct, and you're done! 5

**Important information:** If the service is not yet available in your country, change your phone's settings to the United States.

![](_page_26_Picture_8.jpeg)

Copy the number of your **Miles Digital Card** 

![](_page_26_Picture_10.jpeg)

Open your digital wallet.

Paste the information from your Miles Digital Card.

![](_page_26_Picture_14.jpeg)

![](_page_26_Picture_15.jpeg)

![](_page_26_Picture_16.jpeg)

![](_page_26_Picture_17.jpeg)

### How to add my Miles Digital Card to Google Pay?

To get the details of your **Miles Digital Card** and register them in the **G Pay** digital wallet, follow these simple steps:

- On your Miles Digital Card, press and hold the card number until you see the option to copy. 2 Go to **Google Pay**. 3 Select the "Credit Card" option.
  - Paste your card details (Card number, expiration date, and verification code).
- 5 Enter your address, postal code, and click on "Continue."
- Verify your card, and you're all set!" 6

Important information: Works for devices with Android version Lollipop (5.0) and above. If the service is not yet available in your country, change your phone's settings to the United States.

#### My **Rewards**

![](_page_27_Picture_8.jpeg)

Open your digital wallet.

Copy the number of your

Miles Digital Card.

Paste the information from your Miles Digital Card.

![](_page_27_Picture_11.jpeg)

![](_page_27_Picture_13.jpeg)

### How to add my Miles Digital Card to Samsung Pay?

To obtain the details of your **Miles Digital Card** and register them in the **Samsung Pay** digital wallet, follow these simple steps:

- Copy the number of your Miles Digital Card.
- Open the Samsung Pay app.
- Tap the + icon and select Add. 3
- Paste the details of your Miles Digital Card (Card number, expiration date, CVV).
- Accept Terms and Conditions. 5
- Verify your card, and you're all set!

**Important information:** If the service is not yet available in your country, change your phone's settings to the United States.

![](_page_28_Picture_9.jpeg)

![](_page_28_Picture_10.jpeg)

Open your digital wallet.

Paste the information from your Miles Digital Card.

Copy the number of your **Miles Digital Card** 

![](_page_28_Picture_14.jpeg)

![](_page_28_Picture_15.jpeg)

### My Rewards

# Redeem without limits

![](_page_29_Picture_2.jpeg)

More than **2,000 brands** in various categories such as fashion, technology, and Web3 are waiting for you.

![](_page_29_Picture_4.jpeg)

**Over 100 million stores** around the world to redeem for anything you want.

![](_page_29_Picture_6.jpeg)

More than **28 million travel options** with included '**Voyage**' benefits **at no additional cost.** 

![](_page_29_Picture_8.jpeg)

### Redeem without limits - Marketplace

![](_page_30_Figure_1.jpeg)

![](_page_30_Picture_3.jpeg)

![](_page_30_Figure_4.jpeg)

![](_page_30_Picture_5.jpeg)

### Redeem without limits - Marketplace

![](_page_31_Picture_1.jpeg)

Press the 'Copy Number' button on your Miles Digital Card.

$\times$ $\langle$ $\rangle$	<b>M</b> 35,302
Amazon Currency Conv	erter is <b>Disabled</b> .
Shipping to: Selena S Delivery: <b>Sept. 2, 2021</b>	aenz <b>, 601 BRICKEL</b>
Items:	7400
amazon	2X Rewards upperMiles
Total purchase:	<b>№</b> 14,831
4111 1111 Shi Expiration date 08/2026	1111 1111 cvv 751 V/SA
Cancel See nearby pickup tocat	Copy card number

![](_page_31_Picture_4.jpeg)

Paste the information from your Miles Digital Card into the payment form.

× < >	▶ 35,302	×
Selena Saenz		
		By placing condition
Expiration date		
	2026	Sele
	2020	
amazon	2X Rewards upperMiles	Ama
Total purchase:	M 14,831	Ship
ŕ	ר	Den
	ل	Item
411 Card numb	per copied 111	Ship
Expiration to the cl	ipboard <sub>CVV</sub> 751	Tota
	VISA	Esti
	TISA	Pay
		Sal
Cancel	Copy card number	Set
		App

#### My **Rewards**

9

Complete your transaction and proceed with the payment.

![](_page_31_Picture_13.jpeg)

10

Confirm your purchase, and you're all set!

![](_page_31_Picture_16.jpeg)

Review the details of your transaction.

![](_page_31_Picture_18.jpeg)

![](_page_31_Picture_19.jpeg)

![](_page_31_Picture_20.jpeg)

### Redeem without limits - Add New Category

![](_page_32_Picture_1.jpeg)

![](_page_32_Picture_3.jpeg)

![](_page_32_Picture_4.jpeg)

### Redeem Without Limits - cryptMi

Convert over 250 cryptocurrencies via My Rewards app from any existing wallet and earn rewards! Track your crypto's performance over time right in our app.

![](_page_33_Picture_2.jpeg)

#### My **Rewards** • Balance **M** 35,302 Sell Convert My Crypto Buy 1,049 BTC - Bitcoin ≈ ₩ 714 You have ~ 0.00874 BTC DOGE - Dogecoin ≈ № 230 You have ~ 883 DOGE ETH - Ethereum ≈ № 23 ou have ~ 0.1171 ETH **BCH** - Bitcoin Cash You have ~ 0.4906 BCH B ≈ ₩ 82 Featured cryptocurrencies . . . . ₿ BTC DOGE ETH BCH USDT

![](_page_33_Figure_5.jpeg)

![](_page_33_Figure_6.jpeg)

Select the option in the main menu: Buy, Sell, or **Convert.** 

 $\mathbf{\hat{}}$ 

Chat

Enter the value you want to buy, sell, or convert and confirm.

**Check** the conversion and transaction details.

![](_page_33_Picture_11.jpeg)

![](_page_33_Picture_12.jpeg)

### Book your travels with Voyage

![](_page_34_Picture_1.jpeg)

Press the 'Voyage' option.

![](_page_34_Picture_3.jpeg)

Choose your travel option and enter the search details.

![](_page_34_Picture_5.jpeg)

Select your favorite option and press the '**Book**' button.

![](_page_34_Picture_7.jpeg)

× <	>	i	<b>×</b> 5,302
Flights	Hotels	Cars	Homes
One way	Round trip	○ Multiple	destinations
Miami, Fl	orida, USA		0
Paris, Île	-de-France, Fra	ance	0
DEPARTURE		RETURN	
11/17/2022	10	11/25/2022	2 10
PASSENGERS			
	•	2	
More options	•		Search
Trave the fle you d	l with exibility eserve.		
✓ 100% c your pu	hangeable rese rchase	ervations, all i	ncluded in
Instant co Digital Ca	ompensation dire ard	ctly on your Mil	es
Up to	o US\$ 200	1	

![](_page_34_Picture_9.jpeg)

![](_page_34_Picture_11.jpeg)

![](_page_34_Picture_12.jpeg)

Flights price	
1 Adults × USD 712	USD 712
Taxes	
1 Adults × USD 860	USD 860
Fare conditions	
FINAL PRICE WITH ALL COSTS INCLUDED	
100% changeable reservations, all included in your purchase	Check all included benefits
	<b>× 1</b> 8,921
Passengers info	
Passengers info Adult 1	
Passengers info Adult 1 Title*	~
Passengers info Adult 1 Title* Mr. Name*	~
Passengers info Adult 1 Title* Mr. Name* name	~
Passengers info Adult 1 Title* Mr. Mr. Name* name Surname*	~
Passengers info Adult 1 Title* Mr. Mr. Name* name Surname* surname	✓
Passengers info Adult 1 Title* Mr. Name* Name* Surname Surname Birth date*	
Passengers info Adult 1 Title* Mr. Mr. Name* Name* Surname* Surname Birth date* 10/10/2000	

![](_page_34_Picture_14.jpeg)

Μ	y <b>Rewards</b>	
		Pay now
สา	Selena, congratulati with us.	ons for bookir
	You pa	id
	▶ 18,921	2X rewards upperMiles
	Detai	ls
ə	Finis	h
		Details
	<b>^</b>	ភា ៤

![](_page_34_Picture_16.jpeg)

![](_page_34_Picture_17.jpeg)

### Combine Miles and Cards

If at the time of payment your miles are not sufficient, don't worry, you can purchase miles packages.

![](_page_35_Picture_2.jpeg)

Select a miles package to complete your transaction.

![](_page_35_Picture_4.jpeg)

![](_page_35_Picture_5.jpeg)

![](_page_35_Picture_6.jpeg)

#### My **Rewards**

![](_page_35_Picture_9.jpeg)

Your new balance is ready to be redeemed.

×	< >	<b>M</b> 15,30	2
Amaz	on Currency Co	onverter is <b>Disabled</b> .	>
Shipp Deliv	bing to: Seler ery: <b>Sept. 2, 20</b>	a Saenz <b>, 601 BRICKEL</b> <b>21</b>	
Items			C
Shinr	vina & handling	USD 0.00	0
a	mazon	2X Rewards upperMile	es
		_	ĥ.
-	(.		
P			ł,
Shi	Your new b loaded	alance has been successfully	
A 6			
	Cancel earroy pickup to	Copy card number	

![](_page_35_Picture_12.jpeg)

### upperMiles

Earn miles by paying with your miles.

When you redeem miles in **My Rewards**, you earn even more miles, known as **upperMiles**.

Receive up to **3x upperMiles** for each redemption or by paying for your purchases with your **Miles Digital Card**.

Accumulate your **upperMiles** without limits and without an expiration date.

![](_page_36_Picture_6.jpeg)

![](_page_36_Picture_7.jpeg)

### **Questions?** Talk to **alle**.

Contact alle, our intelligent agent, and resolve any concerns in real-time through the app or via WhatsApp, iMessage, or Facebook Messenger.

alle is always available 24/7 for you and will connect you with a representative if you encounter any issues during your trip and if you desire a more personalized and immediate experience.

![](_page_37_Picture_3.jpeg)

![](_page_37_Picture_5.jpeg)

![](_page_37_Picture_6.jpeg)

![](_page_37_Picture_7.jpeg)

![](_page_38_Picture_0.jpeg)